

EASYMPS



Today's MPS is just not simplistic service contract but also complex information in terms of numbers: the analytics of each customer, each printer, each page used, maintaining technician team & inventory of spares, cartridges & providing high-level service. You are always on the edge. It's plain hard work, but if you don't do it, someone else will. The gap between planning and execution is wide due to non-availability of vital information. Without these essential details the profit & client will slip through your fingers.

EASYMPS

Easy Mps ERP is designed specifically for Managed Print Service (MPS) industry to get imperative information at a click of a button. It's a single Software that manages your entire business. It helps you to lock in your customer and locks out your competition. It makes your contract business more valuable and changes your customer relationship from supplier to partner. It is scalable & Its workflow ensures minimum human errors.

FEATURES

<ul style="list-style-type: none"> ✓ Available on premises or cloud platform ✓ Asset based system for accurate reports ✓ Service desk with service ticket ✓ Paperless call report using mobile app ✓ Gps tracking for your technicians ✓ Route your ticket to another service provider ✓ Web based client access 		<ul style="list-style-type: none"> ✓ System prevents mismatched delivery orders ✓ Integration with meter reading software ✓ Create any combination mps billing ✓ Direct scan & attach documents ✓ Integration with tally ✓ Barcode on every document generated ✓ Reports, alerts & document management
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HR


SERVICE DESK


MPS INVOICE


SALES


PURCHASE


DELIVERY


INVENTORY


ACCOUNTING


MOBILE APP


PRODUCTION

Modules

Basic

- Accounting
- Basic Contract
- Service Desk
- HR /CRM
- Alerts /Reports
- Dashboard

Inventory

- Mark product as New, Useable, Destroy
- Branch wise inventory
- Purchase order, Sales Order
- Authorisation of sales order
- Sales invoice
- API to push data into "Tally"

Enhanced Contract

- Allow client to access service portal
- Split charges to multiple departments
- Define rules for invoicing
- MPS Invoice

Service Call Routing

- List of companies providing 3rd party support
- Route call to 3rd party to complete the call

Cartridge production

- Stage wise production
- Multi branch
- Batch mode
- Technician skill assessment

Multi Branch

- Add Multiple branches for service module & Inventory



Mobile App

Admin Control
Assign & view tickets, make payment



Connectivity
Close service calls and generate call report without internet access



Call Reports
Paperless report with signature and images



Ticket & Location Status
It provides stage wise status of each ticket & location of technicians to service desk



Smart Notification
Notification for new tickets & acceptance of parts received



Fast Performance
Optimized code, Adaptive image compression, Pre-loading content

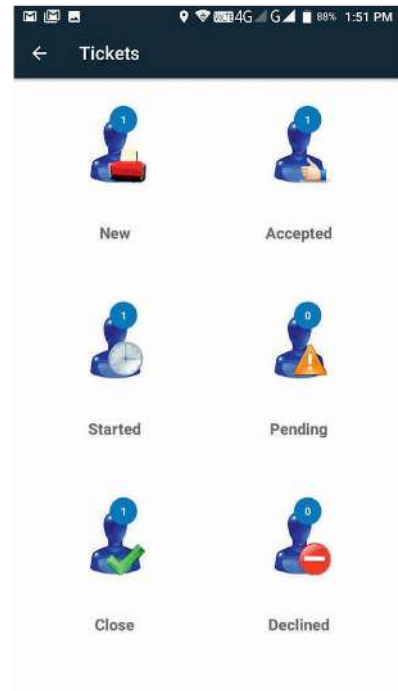
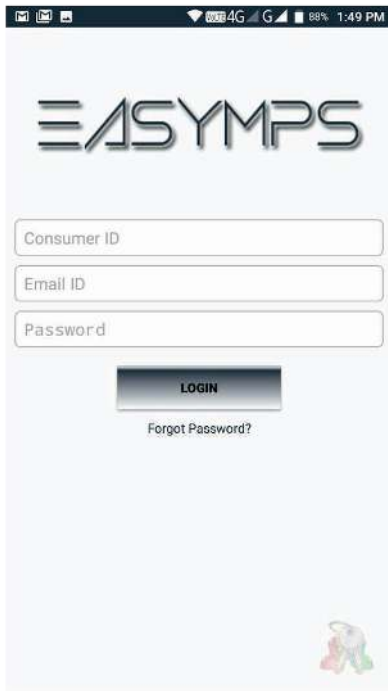


Clean Design
Simple interface to understand and navigate



Access Control
It allows login access only to devices which are listed thus preventing data leak

APP SCREENS



FAQ

- ?** **Do I have a choice to run ERP from the cloud or from my Own Server?**
EasyMps is available in 2 version, Own Your Own Server or from the cloud as SaaS.
- ?** **Would my customers be able to add & view service ticket?**
Customers can view and add service tickets using client web portal.
- ?** **What if there is no internet connectivity when technician at client premises?**
EasyMps app for technician can work in Offline or Online mode. If there is no internet connectivity at client's place, technician can still use the app and close the ticket. Once online, data is synced with the main server.
- ?** **Do I get detailed Inventory?**
You can manage your inventory using Inventory module.
- ?** **What is paperless Call Report??**
All the data regarding ticket is fed in the app by technician. Once data is synced with the server, a call report with images, signature and call data is emailed to the client.
- ?** **Will I be able to raise Purchase and Sales Order?**
Yes, you can raise Purchase and Sales order.
- ?** **How do I track whether faulty part is returned to the office or not by technician?**
EasyMps tracks return of the faulty parts. It also gives option whether faulty part can be used again or needs to be destroyed.
- ?** **How can I use the Account Module?**
You can create account heads, client, supplier, purchase and sales entry. EasyMps can easily integrate with Tally. We can also create API for different accounting software.
- ?** **What are the various stages of a service ticket?**
There are many stages of a service ticket. Not Assigned, Assigned, Started, Pending, Closed, Quotation sent, Quotation approved, Part supplied by store, Faulty part returned etc..
- ?** **How many days it will take to setup ERP and training?**
We can setup ERP in one day. It will take 25 to 30 days for training and going live.

